

CASTLE ROCK CORONA VIRUS POLICY

What Castle Rock is doing for our customers:

- We support customers/staff wearing face coverings if they choose to do so.
- We have an increased cleaning regime in place.
- Hand sanitiser stations are available – please use them!
- Our teams wash/sanitise their hands frequently.
- Where possible we encourage all our pubs to be well ventilated (please ask when booking or being seated and we will accommodate your request where ever possible).
- We encourage contactless payment.
- Our teams undertake daily health screenings.
- If any of our team members become ill, they are required to follow all the current government guidelines to ensure the safety of their colleagues and our customers. A single negative lateral flow test is required in addition to the full 10 day isolation period.

What we are asking from our customers in return:

- If you are feeling unwell and displaying symptoms of COVID please do not enter, we want to keep our teams and guests safe!
- Please respect our teams, if you have any questions please ask; we're here to help.

